

## **Quality Control Manager**

This key role is responsible for developing, implementing and executing the organization's Quality Control programs to ensure all products provided globally meet VJ X-Ray's stringent quality and safety standards.

### **Job Description:**

- Develop and implement quality standards, quality measurements along with testing processes and procedures for all products.
- Plan and execute the inspection and testing of products to confirm quality and conformance to specifications.
- Analyze and assist in investigating product complaints or reported quality issues to ensure resolution and applicable corrective action.
- Ensure personnel are fully trained and qualified to handle the tasks assigned.
- Develop or update company procedures to ensure compliance with new and existing regulations and company policies.
- Monitor risk-management procedures and maintain problem logs for identifying and reporting issues to Management, Engineering and Sales.
- Collaborate with Technical Documentation and Process Specialist to implement and manage document control and revision process.
- Identify, initiate and potentially lead improvement projects.
- Work with Purchasing Department to evaluate and maintain global list of suppliers and materials.
- Ensure products meet or exceed customer expectations and demands.
- Oversee other compliance and quality related responsibilities and documentation requirements as needed.
- Provide training to staff, vendors and customers as needed.
- Responsible for compliance with all local, state, federal, industry and customer mandated safety and operational requirements for activities and projects.
- Potential travel to customer sites or other VJ Group entities worldwide to participate in site inspections, safety checks or product demonstrations.

### **Essential Skills:**

- Engineering degree, Mechanical or Electrical discipline preferred.
- Minimum five (5) years of related quality control, assurance or compliance experience in a manufacturing environment.
- Demonstrated knowledge of testing best practices, version control practices and defect management practices.
- Knowledge of quality assurance terminology, methods and tools.
- Excellent oral and written communication skills enabling effective communication internally and externally using all available methods of communication.
- Able to connect with and influence teammates to lead change management efforts.
- Technical aptitude coupled with a sharp attention to detail.
- Ability to understand and interpret various physical, mechanical, and electrical documents, BOMS, blueprints, drawings and schematics.
- Effective problem solver with the ability to thrive in a fast paced, demanding environment.
- Ability to quickly assess situations and take appropriate action.
- Experience working with an ERP or similar system.
- Skilled in MS Office Suite.

**Non-Essential Skills:**

- Familiarity with x-ray technology.
- Prior management experience.
- Proven customer service skills.
- Conversational Chinese.
- Familiarity with OSHA and other production safety protocols and requirements.

**Physical & Mental Demands:**

- Regularly required to sit, walk, bend, stoop and stand within both an office and an industrial environment.
- Will need to repeatedly use hands & fingers to operate basic office equipment and potentially operate hand and power tools standard to a production environment.
- Expected to effectively communicate in person, on phone, and via email and other electronic devices on a continual and repetitive basis.
- Responsibilities could require lifting, moving, staging, and placing of materials up to 50 pounds alone and heavier with assistance.
- Vision abilities required for this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.
- Must be able to fulfill essential job functions in a consistent state of alertness and safe manner.
- May be required to travel, domestically and internationally, by car and by air. Overnight stays may also be required.
- On a regular basis, will be required to:
  - use written and oral communication skills
  - read and interpret data, information and documents
  - analyze and solve non-routine and complex office administrative problems
  - be creative, make judgements, use reasoning and make decisions
  - observe and interpret situations
  - learn and apply new information or skills
  - perform detailed work on multiple, concurrent tasks
  - work under intensive deadlines with frequent interruptions
  - interact with internal and external customers holding positions from a wide array of disciplines and organizational hierarchy levels
- May need to communicate and effectively manage dissatisfied or frustrated customers and/or interface with difficult/demanding individuals.

*This job description is not all inclusive and is subject to change at any time. VJ X-Ray LLC provides equal employment opportunity to all individuals regardless of their race, color, creed, religion, gender, age, sexual orientation, national origin, disability, veteran status, or any other characteristic protected by state, federal, or local law. The company takes affirmative action to ensure that applicants and employees are treated during the application process and post hiring employment without regard to any of these characteristics. Discrimination of any type is not tolerated.*